



# TRAINEESHIP program

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Looking for a career  
in the plumbing  
merchant industry?

A Traineeship with Cook's  
Plumbing Supplies will  
introduce you to multiple  
pathways within our business.



## About Cook's Plumbing Supplies

We are a family owned and operated business. Our doors first opened to Sydney's plumbing trade in 1969. Today our Cook's family consists of 200+ team members. Cook's is made up of twelve Trade Stores, a Home Builders Division, Commercial Projects Division and four Showrooms across NSW and QLD.

We are a foundation member of Plumbing Plus - a buying group with more than 130 stores nationally. As an individual business we have a sound Management team, are in tune with market needs and will rise to any challenge. As the largest independent supplier of plumbing products in NSW and with branches in QLD, Cook's is a great alternative in the market with a unique personalised approach to business.



### Vision

To help our clients win and execute projects by offering industry competitive pricing and sound product knowledge, through committed relationships.

### Mission

To be the preferred supplier to quality plumbing contractors.

## A message from the Managing Director

If an apprenticeship is not for you, but you are interested in other career pathways within the plumbing and construction industry, whilst also gaining recognised qualifications, then look no further than the Cook's Traineeship Program.

This two year Program will broaden your overall knowledge and help grow future leaders who seek a performance-based, family culture. Ambitious, hardworking, passionate employees who deliver results will be rewarded.

If you would like to be supported in realising your work related dreams and goals, Cook's Plumbing Supplies would like to present this tremendous opportunity to forge the foundations of your career in the Plumbing industry.

*Mick Dover*  
**Managing Director**

## Who would benefit from the Traineeship Program?

- Year 10-12 students looking to start their career in the Plumbing or Construction industries.
- People currently in work who are looking to change their career, and have an interest in the industry.
- People seeking paid employment in the industry, whilst also gaining recognised qualifications.





# Traineeship Program Overview

## ONBOARDING

You will join Cook's as a full-time paid employee. We'll go through all the typical onboarding requirements with you, such as: completion of forms including any relevant background checks, induction training, introduction to staff etc

## CAREER PATHWAYS

The Cook's Traineeship Program will involve working within each of the following Departments, across various branches, to gain an insight into all areas of the business. This will assist with determining the direction you would like to go in once the Training Program has concluded.

- Administration
- Customer Service
- Inventory Control
- Management
- Trade Counter Sales
- Transport & Logistics
- Warehousing

## STUDYING

Working full-time within the business, you will also be given 'study time' during office hours whilst on the premises. In conjunction with the Australian College of Commerce & Management, you will study online over the course of two years, to gain qualifications.



## CERTIFICATES

### Cert III in Business

The Certificate III in Business will ensure that you develop the key business skills needed to thrive in any workplace across a wide range of industries.

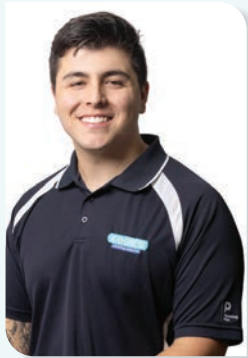
### Cert IV in Business

Build on your existing business skills with the Certificate IV in Business. Ensure that you have the necessary customer service management and client relationship skills to be successful in the Plumbing industry.



## Why Join Us?

As a business, we could list a number of reasons why, but we'd prefer you to hear it directly from some of the next generation team members who are learning the ropes and helping to drive the Cook's network with its continued success.



**Ryan Elphick**  
IT Support

My experience at Cook's has been an incredibly rewarding one. I've met so many great people and built so many relationships. I'd recommend working here because every day at Cook's is filled with valuable learning experiences. Cook's goes to great lengths to provide opportunities for growth and development within the company.



**Anthony Mawson**  
Trade Counter Sales

My time at Cook's continues to be amazing to say the least! Joining Cook's means being part of a team that values your skills, supports your growth, and makes a positive impact on society. We invite you to learn more about the exciting opportunities we offer and consider becoming a part of the Cook's family.



**Ella Mackey**  
Administration Assistant

After graduating from Uni I found the thought of joining the workforce to be very daunting, however I was fortunate to be hired by Cook's. As an employee, you are well supported and are met with the utmost care as you settle in to your new role. No day is ever the same, you learn different facets of the business as you go. Not only do you expand your skillset, but there is plenty of opportunity for growth within the workplace. I cannot recommend Cook's Plumbing Supplies enough.



**Thomas Donaldson**  
Warehouse/Store Person

I started the Cook's Traineeship Program in May 2022 and have been able to gain excellent industry knowledge. I've had the help and support of many different people who have many years of industry experience within the business. The Cert III Business Management course is great to further my skillset.

Cook's is an awesome place to work, and definitely where you want to be if you are looking at a career in the plumbing supply industry long term. I have recommended Cook's to friends and family and will continue to do so whenever I get the opportunity.

## Community Support

If community matters to you and you want to work for an organisation that gives back in many different ways, then it's just another reason to join us!

Here at Cook's we are guided by strong moral and ethical standards in daily interactions with our customers and employees. For decades we have always supported the community.

As well as supporting a number of charity organisations, Cook's provides sponsorship to many local sports clubs - assisting with the opportunity for our youth to stay active and become part of a team.



You could be amongst the next generation of dedicated team members learning the ropes and helping to drive the Cook's business with its continued success.

***Talk to us about our Traineeship Program today!***





Retail: @cooksplumbingshowrooms  
Trade: @cooks\_plumbing\_trade



Retail: @CooksPlumbingShowrooms  
Trade: @CooksPlumbingSupplies



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