



The Beresfield Blokes!



Adam Turner

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Role: Beresfield Branch Manager - I oversee the operations within the Branch to make sure that everything runs efficiently.

Tenure: I've been with Cook's for nine years.

Background: Cook's is my first 'real' job, and loving it!

What do you enjoy most about your role? With a new branch and a new team, I'm looking forward to ensuring the awesome Cook's culture is continued at Beresfield - an enjoyable place for everyone to work within.

What makes Cook's stand out from the rest? Cook's customer service is second to none, the customers recognise our 'Can Do' attitude, which keeps them coming back.

Proudest professional moment? Achieving this position as Branch Manager.

Interests/hobbies: Massive family man! Love being around them. Also love watching sport with mates.

Favourite sport/team/player? Rugby league, Penrith Panthers, Johnathan Thurston. (*Disclaimer - I've only just relocated to the area, so I'm sure the Knights will grow on me!*)

You've relocated to the Newcastle area for this new role - what do you like most about the area so far? It's more of a relaxing lifestyle and no peak hour traffic!



Jason Angelone

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Role: As Assistant Manager I work with the Branch Manager to make sure day to day operations run smoothly and efficiently. Making sure all customers and staff are comfortable and well looked after is key to being successful in this role.

Tenure: I have been with Cook's for two and a half years.

Background: I'm relatively new to the plumbing industry but have over 10 years' experience in customer service, which I have brought with me to Cook's. This has helped me build great relationships with all customers.

What do you enjoy most about your role? It's so good coming to work every day knowing that you are surrounded by a great team of people. Dealing with Plumbers daily and making sure everything in the store is running smoothly is something that I also take great satisfaction in.

What makes Cook's stand out from the rest? For me it would have to be the family like feeling we have here at Cook's - it doesn't matter if you are new or have been here for years - you're always shown respect and treated as part of the team from day one.

Proudest professional moment? So proud that I have been given the opportunity to move up to Newcastle and given the chance of proving myself in this new role. It is a big step up for me, but one that I know I will be successful in.

Hobbies/interests: Spending time with my family is what is most important to me. I also enjoy relaxing and watching sport.

Favourite sport/team/player? I would say rugby league is my favourite. Penrith Panthers are my team (sorry Knights!).

You've relocated to the Newcastle area for this new role - what do you like most about the area so far? I have quickly realised that the lifestyle is so much more relaxed and easier. It is going to be a great place to raise my young family.