



**Servicing the building sector**





Conveniently located in Penrith Sydney and spanning 6,400sqm is our Builders Warehouse, Trade Store and Showroom.





# Welcome to Cook's

We are a family owned and operated business. Our doors first opened to Sydney's plumbing trade in 1969.

Today, our Cook's family consists of 200+ close-knit team members. Cook's is made up of 11 trade stores, plus a homebuilder's warehouse. We also have 7 showrooms across NSW and QLD.

Our Builder Account Managers and service team have extensive product knowledge, and are well respected amongst the wide range of residential and commercial builders we have within our portfolio of clients. Our highly trained retail Showroom Consultants can work with you and your clients to provide expert advice and product selections regarding bathroom, kitchen and laundry requirements.

Cook's is a founding member of Plumbing Plus – a national buying group with over 320 stores in Australia. This ensures we can offer seriously competitive deals with all product groups across trade and retail. At Cook's you're not just a number, rather part of the family, and our staff are ready and waiting to provide the highest quality service to you.

Talk to us today, we look forward to working with you.

Mick Dover  
Managing Director



# Bathroom

Once regarded primarily as a utility space, bathrooms are now coming to the fore as living spaces in their own right. They are one of the most used rooms in the house – our personal sanctuary, our escape, our retreat.



# Kitchen

The kitchen – the hub, the heart of the Australian family home. That special place where everyone seems to gravitate to.





# Laundry

The laundry was once the forgotten room – tucked out the back. It's no longer an after-thought – with a huge range of design and style options available, laundries can now be inviting and functional.



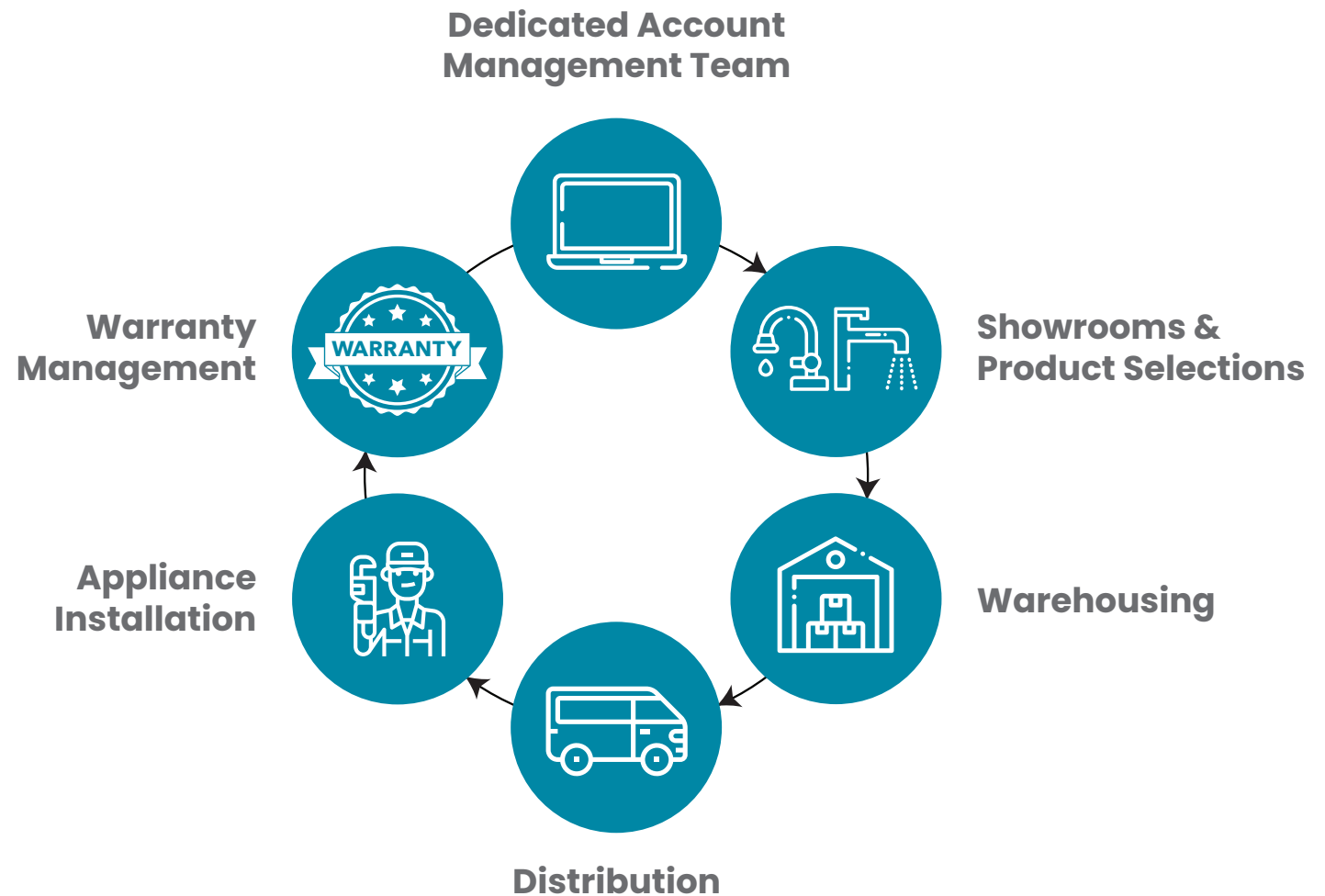






# Our Builders Service Process

Cook's Plumbing Supplies are committed to ensuring a quality outcome during every process of service we provide.







## Dedicated Account Management Team

Your Account Manager and builders team – including builders' estimator and coordinator – will liaise with you from start to finish, and provide second to none customer service.

We like to work with you as an extended part of your team – whether it's supplying trade product during the building process – or product proposals, product selections items and styling for the internal set up, we'll be there for you every step of the way.



## Showrooms & Product Selections

With showrooms across Sydney and Brisbane, here's where you and your clients will be introduced to our Consultants. They will be briefed by your Cook's Account Manager in relation to your requirements, and will walk you through everything you need to know to ensure a positive product selection experience.



## Warehousing

Our expansive builders warehouse facility ensures the ability to store an abundance of product, so we are right on top of our game when it comes to demand and supply.





## Distribution

We have a large fleet of vehicles including curtain trucks and utes, to covering all areas and ensuring a timely delivery of product to your door.



## Appliance Installation

Cook's Connections is another service offering whereby we will delivery and install all appliances.



## Warranty Management

Once deliveries and installations are complete, our service does not stop there!

We work as the connection between the end user (your client) and the product manufacturer to ensure all warranty issues are attended to and resolved in a timely manner.

# Brands & Products

We only work with the best. When selecting brands and products, we demand quality, reliability, functionality and affordability for our customers. We also cater to the needs of projects that require a unique touch – and can work with you to create that special point of difference.

## Product selections



## Appliances



## Water

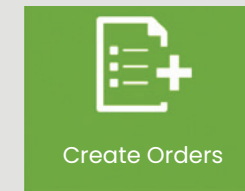
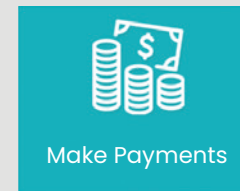
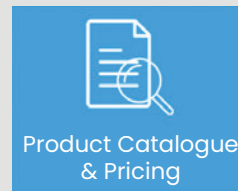
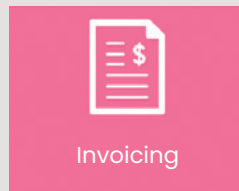






# Cook's Connect

As a Trade account holder with Cook's you need to take advantage of Cook's Connect! This new and exciting tool will help streamline your business. Submitting orders, create quotes for your own customers, view invoices is just the start. With two choices of interaction – **Online Portal** and **Mobile App** – Cook's Connect is the user friendly resource you need to streamline your business processes.

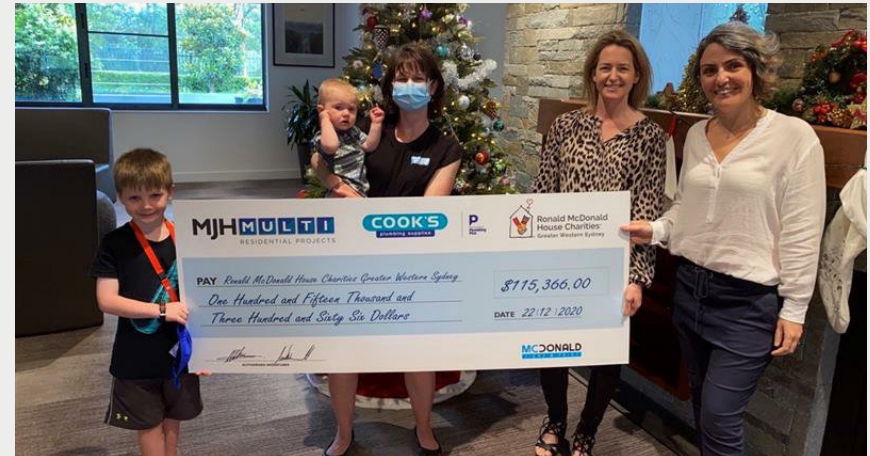




# Cook's Community

Here at Cook's we are guided by strong moral and ethical standards in daily interactions with our customers and employees.

For decades we have always supported the community. As well as supporting a number of charity organisations, Cook's provides sponsorship to many local sports clubs – assisting with the opportunity for children to stay active and become part of a team.



Some of the organisations we are proud to support



# NSW Locations



## **NORTH ROCKS Head Office & Trade Store**

27 Loyalty Road North Rocks  
02 9630 5250  
headoffice@cooksplumbing.com.au



## **CASTLE HILL Trade Store & Showroom**

Unit 3, 4 Hudson Avenue Castle Hill  
02 9899 7477  
castlehill@cooksplumbing.com.au



## **ALBION PARK Trade Store**

19 Durgadin Drive Albion Park  
02 4256 3733  
albionpark@cooksplumbing.com.au



## **FRENCH FOREST Trade Store & Showroom**

C1/1-3 Rodborough Rd Frenchs Forest  
02 7209 2185  
frenchsforest@cooksplumbing.com.au



## **BOTANY Trade Store & Projects Warehouse**

2 Greenfield Street Banksmeadow  
02 8336 2300  
botany@cooksplumbing.com.au



## **HOME OPTION GALLERY Showroom**

22 Brookhollow Avenue Norwest  
02 8860 9344  
norwest@cooksplumbing.com.au



# QLD Locations



## MOOREBANK Trade Store

14 Centenary Avenue Moorebank  
02 9601 5277  
moorebank@cooksplumbing.com.au



## BRENDALE Trade Store & Showroom

26 Kremzow Road Brendale  
07 3481 9300  
brendale@cooksplumbing.com.au



## PENRITH Trade Store, Builders Warehouse & Showroom

29 -31 Regentville Road Jamisontown  
02 4729 7400  
penrith@cooksplumbing.com.au



## EAST BRISBANE Trade Store

91 Wellington Road East Brisbane  
07 5307 2011  
eastbrisbane@cooksplumbing.com.au



## WINDSOR Trade Store & Showroom

19 Groves Avenue Mulgrave  
02 4587 8100  
windsor@cooksplumbing.com.au



## SUMNER PARK Trade Store & Showroom

41 Jijaws Street Sumner Park  
07 3376 5688  
sumnerpark@cooksplumbing.com.au



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**02 4729 7400**

[www.cooksplumbing.com.au](http://www.cooksplumbing.com.au) | [homebuilders@cooksplumbing.com.au](mailto:homebuilders@cooksplumbing.com.au)

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